

**OZmist**<sup>®</sup>  
TOTAL CLIMATE SOLUTIONS



CanCool User Manual - Square

**AUSTRALIA'S LEADING MIST  
SYSTEM MANUFACTURER**



# CONTENTS

---

CANCOOL OVERVIEW

CANCOOL STARTUP GUIDE

CANCOOL TRANSPORT

CANCOOL TROUBLE SHOOTING

WARRANTY

OZMIST TOTAL CLIMATE SOLUTIONS  
26 ROWAN STREET  
WANGARATTA VICTORIA 3677  
PH: 1300 306 478  
ENQUIRIES@OZMIST.COM.AU



## CAN COOL



### REQUIREMENTS

240 VOLT POWER LEAD PLUGS INTO BASE, ONE LEAD PER UNIT

GARDEN HOSE TO FILL

### INFORMATION

WATER PROOF FAN CAN BE LEFT OUTDOORS THROUGHOUT EVENT

TANK CAPACITY:  
190 LITRES

- 1.FAN WITH DUAL STAINLESS STEEL MISTING RINGS - TOTAL 12 NOZZLES
- 2.HIGH-PRESSURE CONNECTION HOSE AND INNER RING ISOLATION VALVE
- 3.WATER CONNECTION WITH INLINE WATER FILTER - REGULAR GARDEN HOSE FITTING
- 4.240V 10A POWER CONNECTION POINT - HINGE FLAP UP FOR ACCESS
- 5.OPERATION SWITCHES - ONE FOR FAN OPERATION - ONE FOR MIST PUMP OPERATION
- 6.DRAIN PLUG

### CAN COOL

ONCE THE MACHINES HAVE BEEN UNLOADED FROM THEIR TRANSPORT PALLET AND MOVED TO THEIR FINAL OPERATING POSITION THE FILL PROCEDURE CAN BEGIN.

EACH CANCOOL IS SUPPLIED WITH A GARDEN HOSE CONNECTION AND AN INLINE FILTER THAT IS USED AS THE FILL POINT FOR EACH MACHINE. THIS IS THE ONLY FILL POINT ON THE SQUARE CANCOOL MISTING SYSTEM. THE CANCOOLS CAN BE LEFT TO FILL, EACH UNIT HAS A FLOAT VALVE INSTALLED THAT WILL PREVENT OVERFILLING.

THE CANCOOL MUST BE CONNECTED TO A POWER SOURCE VIA AN EXTENSION LEAD WITH A FEMALE CONNECTION AT THE CANCOOL. ONCE CONNECTED TO A LIVE POWER SOURCE THE CANCOOL FAN AND MISTING PUMP WILL BE ABLE TO BE SWITCHED ON VIA THE RED TOGGLE SWITCHES ABOVE THE POWER CONNECTION POINT.

THE FAN WILL OPERATE AS NORMAL WITH OR WITHOUT WATER IN THE TANK. THE MIST WILL ONLY OPERATE WHEN THERE IS ENOUGH WATER TO DISENGAGE THE LOW-PRESSURE SWITCH. THIS SWITCH WILL PREVENT THE TANK RUNNING DRY AND DAMAGING THE HIGH-PRESSURE TANK.



WHEN STARTING THE CANCOOL FOR THE FIRST TIME. THERE MAY BE AIR WITHIN THE MISTING LINES. TO ALLOW THIS AIR TO ESCAPE SO THAT THE SYSTEM CAN PRESSURIZE. REMOVE A SINGLE MISTING NOZZLE FROM THE OUTSIDE (LARGEST) MIST RING.

LEAVE THE NOZZLE OUT UNTIL THERE IS A STEADY STREAM OF WATER COMING FROM THE NOZZLES LOCATION, DEPENDING ON HOW MUCH AIR IS IN THE SYSTEM THIS COULD TAKE 30 SECONDS OR MORE.



## CANCOOL TRANSPORT

---

### CAN COOL

YOUR CANCOOL MISTING FANS WILL BE DISPATCHED FROM OZMIST ON A SPECIALLY ADAPTED PALLET, THESE ARE DESIGNED TO KEEP THE CANCOOLS FROM TOPPLING OVER DURING TRANSIT. THE CANCOOLS ARE HELD IN PLACE WITH A RATCHET STRAP FOR SECURITY.

DO NOT ATTEMPT TO TRANSPORT OUR CANCOOLS ON A REGULAR PALLET WITHOUT CONSULTING OZMIST BEFORE HAND.



## CANCOOL TROUBLE SHOOTING

---

### CAN COOL

IF THE MISTING PUMP IS ON BUT NO MIST IS COMING OUT:  
THERE MAY STILL BE AIR IN THE MIST LINES, REMOVE A NOZZLE FROM THE OUTSIDE MISTING RING AND LET OPERATE THE SYSTEM UNTIL A STEADY STREAM OF WATER IS COMING FROM THE REMOVED NOZZLE POSITION.

THERE IS NO MIST COMING FROM THE CENTRE MISTING RING:  
PLEASE MAKE SURE THAT THE MANUAL BALL VALVE THAT CONNECTS THE OUTER MISTING RING TO THE INNER MISTING RING IS IN ITS OPEN POSITION.



## CONTACT OZMIST FOR ASSISTANCE

OZMIST PTY LTD  
31 BAKER STREET  
WANGARATTA VIC 3677  
1300 306 478  
ENQUIRIES@OZMIST.COM.AU

---

## CONTACT DETAILS

# ENQUIRIES@OZMIST.COM.AU - 1300 306 478

---

OZMIST

### LIMITED WARRANTY AGAINST DEFECTS POLICY

THIS DOCUMENT SETS THE LIMITED WARRANTY AGAINST DEFECTS FOR CERTAIN PRODUCTS MANUFACTURED BY OZ MIST PTY LTD ACN 096 811 488 (REFERRED TO IN THESE TERMS AND CONDITIONS AS 'OZMIST', 'WE', 'US', OR 'OUR'). A PERSON OR ORGANISATION WHO HAS PURCHASED AN OZMIST PRODUCT WILL BE REFERRED TO IN THIS DOCUMENT AS 'YOU' OR 'YOUR'.

OZMIST WARRANTS THAT THE PRODUCTS THAT IT SELLS DIRECTLY TO YOU ARE FREE FROM DEFECTS IN WORKMANSHIP. OUR PRODUCTS ARE PUT THROUGH TESTS AND INSPECTIONS BEFORE THEY ARE SOLD TO YOU. IF WITHIN THE WARRANTY PERIOD DEFINED BELOW, YOU BELIEVE A PRODUCT YOU HAVE PURCHASED FROM US DOES NOT COMPLY WITH THIS WARRANTY, THEN YOU MUST FOLLOW THE PROCESS SET OUT IN THIS WARRANTY DOCUMENT.

#### 1. AUSTRALIAN CONSUMER LAW DISCLAIMER

OUR GOODS AND SERVICES COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE. THIS WARRANTY IS IN ADDITION TO YOUR RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW.

#### 2. WHAT THE WARRANTY COVERS

THIS WARRANTY APPLIES:

1. TO ANY OZMIST PRODUCTS, INCLUDING PARTS OF A PRODUCT, EXCEPT AS EXCLUDED IN CLAUSE 3 (PRODUCT); AND
2. FOR 1 YEAR FROM THE DATE YOU PURCHASED THE PRODUCT FROM US (WARRANTY PERIOD).

#### 3. EXCLUSIONS

THIS WARRANTY DOES NOT COVER ANY CONSUMABLES, INCLUDING BUT NOT LIMITED TO NOZZLES, PUMPS, INTERNAL SEALS, WATER FILTERS, NYLON TUBES AND SIMILAR COMPONENTS OF A PRODUCT.

THIS WARRANTY ALSO DOES NOT COVER ANY DEFECT WHICH IS A RESULT OF YOUR OR ANOTHER PARTYS FAULT, INCLUDING BUT NOT LIMITED TO:

- FAILURE TO PROPERLY INSTALL THE PRODUCT IN ACCORDANCE WITH OUR INSTRUCTION MANUALS;
- FAILURE TO USE THE PRODUCTS IN ACCORDANCE WITH OUR INSTRUCTION MANUALS;
- EXPOSURE TO CONDITIONS DUE TO THE MANNER IN WHICH THE PRODUCT IS INSTALLED, USED OR STORED;
- POWER SUPPLY ISSUES THAT AFFECT THE INSTALLATION OR USE OF THE PRODUCT;
- FAILURE TO STORE THE PRODUCT IN A SECURE FACILITY;
- MODIFICATION OR MISUSE OF THE PRODUCT;
- REGULAR WEAR AND TEAR;

---

## CONTACT DETAILS

ENQUIRIES@OZMIST.COM.AU - 1300 306 478

---

### 4. HOW TO MAKE A CLAIM UNDER THIS WARRANTY

#### 1. MAKING A CLAIM

IF WITHIN THE WARRANTY PERIOD, YOU BELIEVE THAT A PRODUCT YOU PURCHASED IS FAULTY, YOU MUST IMMEDIATELY STOP USING THE PRODUCT AND PLEASE CONTACT US BY USING THE EMAIL ADDRESS PROVIDED IN THE HEADER OF THIS WARRANTY DOCUMENT WITH FULL DETAILS OF THE FAULT (INCLUDING IMAGES).

#### 2. FURTHER INSPECTION

IF WE DETERMINE THAT YOUR PRODUCT MAY BE DEFECTIVE, WE WILL EITHER;

1. REQUEST THAT YOU SEND YOUR PRODUCT (OR A PART OF A PRODUCT, SUCH AS THE MOTOR) BACK TO US, AT YOUR COST, FOR FURTHER INSPECTION USING OUR OWN TESTING METHODS, INCLUDING ANY REQUESTED ACCESSORIES, DOCUMENTATION OR REGISTRATION SHIPPED WITH THE PRODUCT. OR;
2. IF YOUR PRODUCT IS LOCATED WITHIN A REASONABLE DISTANCE OF OUR BUSINESS ADDRESS PROVIDED IN THE HEADER OF THIS WARRANTY DOCUMENT (PRODUCT LOCATION), WE MAY, AT OUR ABSOLUTE DISCRETION, VISIT THE PRODUCT LOCATION FOR FURTHER INSPECTION OR TO PICK UP THE PRODUCT FOR REPAIRS, WITHIN A REASONABLE TIME NOTIFIED BY US TO YOU. IF WE CHOOSE TO DO THIS, WE WILL COMMUNICATE TO YOU THE DATE/S AND TIME/S WE WILL TRAVEL TO THE PRODUCT LOCATION AND YOU MUST ENSURE THAT YOU OR A REPRESENTATIVE IS AVAILABLE AT THOSE DATES AND TIMES.

#### 3. AFTER INSPECTION

IF WE DETERMINE, IN OUR ABSOLUTE DISCRETION;

1. THAT THE RELEVANT PRODUCT IS FAULTY AND COVERED BY THIS WARRANTY, WE WILL PROVIDE YOU WITH A REPAIR, REPLACEMENT OR REFUND OF THE PRODUCT AT OUR COST. OR;
2. THAT THE RELEVANT PRODUCT IS NOT FAULTY OR IS FAULTY DUE TO YOUR FAULT OR ANY EXCLUSIONS SET OUT IN CLAUSE 3, WE WILL REFUSE YOUR WARRANTY CLAIM.

### 4. NO OTHER WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL EXPRESS OR IMPLIED REPRESENTATIONS AND WARRANTIES NOT EXPRESSLY STATED IN THIS WARRANTY DOCUMENT, OR IN ANY WRITTEN TERMS AND CONDITIONS ISSUED BY US, ARE EXCLUDED.

#### 5. LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE EXCLUDE ANY LIABILITY THAT MAY ARISE AS A RESULT OF YOU PURSUING A WARRANTY CLAIM IN ACCORDANCE WITH THIS WARRANTY DOCUMENT.

#### 6. JURISDICTION

THIS WARRANTY DOCUMENT IS GOVERNED BY THE LAWS OF VICTORIA, AUSTRALIA.

